

Privacy Statement

(rev. 10/27/2014)

We at EnergyCAP, Inc. (“ECI”), the developers, owners, and hosts of the EnergyCAP® software (“the Software”), recognize, and understand your need to maintain your privacy when using the products, services, and website of ECI. Following are the policies to which ECI adheres in maintaining the software for your use. This policy applies to the Software and associated services that are owned and provided by ECI.

PRIVACY POLICIES

Policy 1: Information Collected

- When you request additional information about or register for an account, ECI will ask you to provide basic contact information. When you purchase an EnergyCAP® Master Subscription Agreement or associated services (“Services”), ECI will ask you to provide billing information. This information collectively will be referred to herein as Personal Information.
- ECI uses common Internet technologies, such as cookies and Web beacons, to keep track of interactions within ECI websites, email, and applications.

Policy 2: Communications Preferences

- ECI reserves the right to contact you for informational or promotional purposes using Personal Information submitted by you through the Software.
- You may opt out of receiving informational or promotional mail by editing your account or following the instructions on the email delivering the information.

Policy 3: Service Partners

- ECI maintains important business relationships with certain trusted third party service partners ("Service Partners"). These Service Partners make the development, distribution, and maintenance of the Software possible. We and our Service Partners use your Personal Information to operate and improve the products and services that we offer, and to inform you of new features, services, and products. We require that the Service Providers agree to comply with this Policy and other appropriate confidentiality and security measures.

Policy 4: Other Companies

- ECI will not provide Your information to other unaffiliated companies.

Policy 5: Customer Data

- ECI may disclose Personal Information if required to do so by law or in the good-faith belief that such action is necessary to (a) conform to applicable law, regulation, legal process, or enforceable government request; (b) protect and defend our rights or property or those of our users, and (c) act as immediately necessary to protect against imminent harm to the rights, property, or safety of ECI, its users or the public as required or permitted by law.

- If at any time you believe ECI has violated these Policies, please notify us by e-mail at support@energycap.com or by US Mail to our address listed at the end of this Policy, and we will use all commercially reasonable efforts to promptly investigate the problem.
- ECI takes commercially reasonable security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These measures include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data.
- ECI restricts access of personal information to ECI employees, contractors, agents, and Service Providers who need to know that information in order to operate, develop, or improve our Services, provided that personal information will be shared for payment collection, legal proceedings, or as required by statute . These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Policy 6: Policy Updates

- This Privacy Policy may change from time to time. ECI will not reduce your rights under this Policy without your consent, and we expect most such changes to be minor.
- Any Policy changes will be posted on this page and, if the changes are significant, ECI will provide a more prominent notice (including, for certain services, e-mail notification of Policy changes). Each version of this Policy will be identified at the top of the page by its effective date.

If you have questions or concerns about this Policy, please feel free to contact ECI through this website or via US Mail at EnergyCAP, Inc., 2026 Sandy Drive, State College, PA 16803, USA.